BALIWAG WATER DISTRICT
Col. Tomacruz St., Poblacion, Baliwag City, Bulacan 3006
Tel. No.: (044) 766-2618
E-mail Address: official@baliwagwd.com.ph
Social Media Accounts: @baliwagwd
BWD Website: www.baliwagwd.com.ph

BAGONG PILIPINAS

ZERO BACKLOG CERTIFICATION

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2008, and for Other Purposes

I, **ENGR. MA. VICTORIA E. SIGNO**, Filipino, of legal age, **GENERAL MANAGER**, of the **BALIWAG WATER DISTRICT**, the person responsible and accountable in ensuring compliance with Section 1, Rule VI of the IRR of R.A. 11032, the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

1) The **BALIWAG WATER DISTRICT**, including its **one main office** and **two satellite offices**, adhere to the responsibility to render fast, efficient, convenient, reliable service
2) The government offices enumerated herein does not have unacted upon/pending transaction exceeding the prescribed processing time as indicated on the Citizen's Charter
3) All the services/transactions are processed within the prescribed processing time set under R.A. 11032

This certification is being issued to attest to the fact that the agency has no backlog transactions for the covered the period.

IN WITNESS THEREOF, I have hereunto set my hand this **14th** of January, **2026** in **Baliwag City, Bulacan, Philippines**.

ENGR. MA. VICTORIA E. SIGNO
General Manager
Baliwag Water District