



## BALIWAG WATER DISTRICT

Baliwag, Bulacan

### Scope of the Quality Management System

Production and distribution of potable water; collection and treatment of septage, and disposal of end-products.

### Quality Policy

Baliwag Water District values the importance of providing adequate potable water and proper sanitation service for the continued socio-economic growth of the community. We are committed to provide excellent service and manage properly all aspects of our system to provide safe and aesthetically appealing water in compliance with the Philippine National Standards for Drinking Water and other statutory requirements. It is our policy to provide water and sanitation service in accordance with the highest standard set forth by the government.

To achieve our goals we are committed to:

- ❖ Cooperate with the municipal provincial and other government agencies to protect our waterworks and water sources from contamination.
- ❖ Ensure that potential risks associated with water quality are identified and assessed.
- ❖ Continually develop other water source to sustain the growing demand for potable water.
- ❖ Continually improve water safety plan.
- ❖ Implement a sanitation safety plan.
- ❖ Continually improve Septage Management Program to effectively manage water/wastewater.
- ❖ Ensure that our water supply, treatment, storage and distribution infrastructures are properly designed, constantly maintained and regularly evaluated and improved.
- ❖ Establish regular verification of the quality of drinking water provided to our citizens and monitoring of water treatment process that produce the water to ensure full satisfaction of our customers.
- ❖ Regularly assess our performance and continually improve our practices to produce good quality water.
- ❖ Enhance competency and efficiency of our employees through regular identification of training needs and conduct of training.

We will implement a Quality Management System and encourage the support of our employees for effective implementation. All of our officials, managers and employees at Baliwag Water District are responsible for understanding, maintaining and continually improving the Quality Management System.

**ARTEMIO F. BAYLOSIS**  
General Manager  
August 01, 2017