



Baliwag Water District

Tomacruz St., Poblacion, Baliwag, Bulacan 3006
Tel. Nos. : (044) 766-2618 / (044) 798-0370 / (044) 798-0372
Fax No. : (044) 766-3737
www.baliwagwd.com

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act 9485: An Act to Improve Efficiency in the Delivery of Government Service to the Public by Reducing Bureaucratic Red Tape, Preventing Graft and Corruption, and Providing Penalties Therefor


I, **ARTEMIO F. BAYLOSIS**, Filipino, of legal age, General Manager A of the Baliwag Water District, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of Its Implementing Rules and Regulations, hereby declare and certify the following facts:

1. The Baliwag Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-Step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the services offered of Baliwag Water District that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices;
4. The Citizen's charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure)
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.
7. The Citizen's Charter shows the process improvements, specifically on the streamlining of procedures and shortened turnaround time, on the most availed frontline services.

Frontline Service	Process Improvement	Action Taken to Improve Process	Results/Benefits
<i>*All frontline services are the same with existing practices*</i>			

This Certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.


IN WITNESS HEREOF, I have hereunto set my hand this 29th day of May 2017 in Baliwag, Bulacan, Philippines.


ARTEMIO F. BAYLOSIS
General Manager A
Baliwag Water District

MAY 29 2017

SUBSCRIBED AND SWORN to before me this _____ in Baliwag, Bulacan, Philippines, with affiant exhibiting me his **Passport No. EC3136528** issued on **January 9, 2015** at **DFA Manila**.

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Series of 2017


ATTY. CRISTOBAL N. FERNANDEZ IV
Notary Public
Until **December 31, 2017**
PTR No. 7849957 / Jan. 16, 2017
IBP No. 1064761 / Jan. 16, 2017
MCLE No. V 0018688 / April 12, 2016
Roti No. 57387



ISO 9001: 2008 Certified
Cert. Reg. No. 01 100 1432628